

Mid American Pompon Overnight Summer Camp Refund and Cancellation Policy



GENERAL INFORMATION:

Camp Fees: \$378 per person – Davenport University

1. TEAM PRE-REGISTRATION

Teams are able to submit a Pre-Registration with a \$500 deposit for the first team attending, and \$300 for each additional team from that school attending. **This deposit is non-refundable and non-transferable.** This deposit will hold your teams spot at camp and is deducted off of your final camp balance. Your invoice will reflect this.

2. Payments

Final Camp balances are due to the MAPP office 3 weeks prior to the camp session the team is attending. Camp balances that are received after the due date will be assessed a \$20 per person late fee. No payments will be accepted at camp. All fees must be paid prior to receiving your housing keys. **Your team will not be able to participate in camp activities until full payment is received.**

Please read the following definitions and policies and advise parents of the policies prior to registering your team for overnight camp.

A definite number of participants is due to the Mid American office three weeks prior to your camp session, along with your rooming list. At this time, an invoice will be generated for your team according to that number. If your number of participants is to change, the policy below must be followed in order to ensure that your team pays for only the amount of team members attending camp. Please keep in mind, and relay to parents, that many fees associated with camp are paid in advance, such as housing, food, and facility fees.

CANCELLATION/REFUND POLICY — must be submitted prior to the camp session

A **cancellation** and **refund request** is defined as a participant that has paid for camp but will not be attending for any reason, and has notified Mid American of this prior to the camp session the team is attending. Mid American must receive either a medical note stating the reason for the cancellation and request for refund. A refund request form must also be submitted to the Mid American offices. Those entitled to a refund will receive a 75% refund with Mid American assessing a 25% service fee. Refunds are processed within 30 days of the receipt of the refund request form (available upon request, Julie@pompon.com).

PARTIAL CAMP REFUND

In the event that a camper is sick or injured while at camp, there is a partial camp refund available. Partial camp refunds are only available to those who need to leave prior to 12:00 noon on the second day of camp. Any participant leaving camp needs to be signed out by a parent with the Mid American Pompon Camp Director. In order to receive a partial camp refund, a parent must submit a refund request form (available by request at Julie@pompon.com) to Mid American Pompon no later than one week after your camp session and there must be a parent sign out form on file with the Mid American Camp Director

Those who are entitled to a partial refund will receive 25% of the total fees paid.

Absolutely no refunds will be given without written refund request forms, Refund request forms must be submitted to MAPP by deadlines stated above.